**Shipping, Order Tracking & Delivery – Ink n Dyes**

**1. How can I track my order on Ink n Dyes?**

You can track your orders anytime by logging into your Ink n Dyes account and visiting the **"My Orders"** section. A live tracking link will be available once your order is shipped.

**2. What is Ink n Dyes’ Platform Fee?**

Ink n Dyes may charge a minimal platform fee to support secure transactions, quality checks, and digital content infrastructure. This is clearly mentioned at checkout.

**3. Is the Platform Fee refundable?**

Yes, if your order is canceled before shipping or returned as per policy, the platform fee will also be refunded.

**4. What is Ink n Dyes’ Shipping Fee?**

We offer free shipping on select products and promotional events. For others, a standard shipping fee may apply, depending on the order value, weight, and destination.

**5. Will I get a refund on the shipping fee if I return the product?**

Yes, in case of returns due to quality issues or incorrect product delivery, the shipping fee will also be refunded.

**6. What is Ink n Dyes' Fair Usage Policy?**

To prevent misuse of promotional offers and services, we reserve the right to limit orders from accounts showing irregular purchasing or return behavior. This ensures fairness for all users.

**7. I’m a frequent buyer. Why am I being charged shipping?**

Shipping charges are based on order value and product type. Special discounts or shipping waivers are applicable during events or for verified trade partners and influencers.

**8. How do I check the delivery status of my order?**

Once your order is shipped, you will receive a live tracking link via email or SMS. You can also find the tracking info in your **My Orders** section.

**9. How can I check if Ink n Dyes delivers to my area?**

You can check serviceability by entering your **PIN code** on the product page before adding to cart. If your location is not currently covered, you’ll be notified there.

**10. How are orders delivered?**

We partner with trusted logistics providers to ensure timely and safe delivery. Products are carefully packed and shipped from verified suppliers and warehouses.

**11. Does Ink n Dyes deliver products outside India?**

At the moment, we only deliver within India. However, we are actively working on expanding our global delivery network.

**12. Can I get faster delivery?**

Express delivery options are available on selected products for an additional fee. You can select this during checkout if eligible.

**13. I received a partial order or damaged/empty packet. What should I do?**

Please raise a ticket within 48 hours of receiving your order via our **Help & Support** section. Include images of the package and we’ll resolve the issue at the earliest.